

Service Contract



I wish to sign up for the following broadband service.
(Please check only one service!)

Residential Service Plans

| Plan | Cost | Max Speed down/up |
|---|---------|----------------------|
| <input type="checkbox"/> Standard household | \$45.00 | 1000 kbps / 256 kbps |
| <input type="checkbox"/> Power household | \$55.00 | 1500 kbps / 384 kbps |

Residential customers may not run servers of any kind. Servers includes web servers, ftp servers, peer-to-peer file servers, Internet relay chat servers, or any other program that runs continuously or for extended periods of time and that are designed to provide content to others over the Internet.

Small Home/Office ("SOHO") Service Plans

| Plan | Cost | Max Speed down/up |
|--|---------|----------------------|
| <input type="checkbox"/> Standard Soho | \$60.00 | 768 kbps / 384 kbps |
| <input type="checkbox"/> Power Soho | \$75.00 | 1500 kbps / 768 kbps |

In addition to the terms and condition set forth above, SOHO customers:

- May run servers without port or protocol blocking.
- Will receive prioritized customer support.
- May resell their service with the consent of the Coop.

Billing can be done in one of two ways: ACH, where the amount is automatically withdrawn monthly from your bank account, or payment in advance for a year of service via check. Minimum service period is one year. Please check only one method of payment!

ACH Bank Name _____ Account # _____
(Please enclose a voided check)

I authorize the Ripton Broadband Cooperative to debit the above account the appropriate monthly fee.

_____ Signature _____ Date

Pay Yearly
(Please include check)

In addition to the Service fee the following membership and installation charges apply. The membership fee is due with this contract. The installation fee will be billed after completion of the work. The installer will advise you which installation is required, depending on your location's signal.

- * \$200 Membership
- * \$150 Standard Installation
- or * \$300 Complex Installation, for example if it needs to be installed high in a tree.

Please sign below indicating that you want to sign up for broadband service and mail this to:
RBC, P.O. Box 212, Ripton, VT 05766.

If you have questions email CharlesBillings@ripton-coop.net.

_____ Signature _____ Date

Please enclose a check for \$200 to cover the membership fee.

Name _____
Mailing Address _____
Physical Address _____
Phone _____
eMail _____